



SAVING ENERGY ONE PANEL AT A TIME

Your guide to frequently asked questions for
energy-efficient residential solar systems

RESIDENTIAL SOLAR SYSTEMS HAVE NEVER BEEN BETTER WITH ONCOR

Oncor provides incentives to participating service providers who install photovoltaic systems on homes in Oncor's service area. The incentives help offset the initial investment cost to help customers, like you, see a faster return. Oncor's programs typically run from January through November on an annual basis.

FREQUENTLY ASKED QUESTIONS

1. **Who gets the incentive?**

The solar installers that the customer has chosen will receive the incentive from the utility.

2. **Will the installer be responsible for giving me the incentive?**

The solar installer would have an agreement with the customer of how much of the Oncor incentive will be given to the customer. It is expected that these are conversations that should be had between the customer and solar installer before the incentives are sent out.

3. **How do I know how much I get?**

Prior to submission of your project, Oncor has provided all solar installers in our program with an incentive estimation calculator that could give you an estimated amount based on what you plan on installing. Your installer will be able to view your potential incentive. Oncor does not communicate incentive amounts directly with customers.

4. **How are my incentives calculated?**

The amount of incentives offered to the service provider of your choice is dependent on factors such as the azimuth, tilt, geographical location, inverter wattage, panel wattage, shade and more.



FREQUENTLY ASKED QUESTIONS CONTINUED

5. **Are the Oncor incentives the same as the federal tax credits?**
No the federal tax credit is different from the Oncor incentive.
6. **What is the solar incentive waitlist?**
This is a waitlist of projects that were submitted after the program budget was completely reserved. If any project that currently has reserved funds cancels or extra funds are added to the budget, projects on the waitlist will be released based on chronological order of submission.
7. **Do I get additional incentives for installing Battery with solar PV?**
No. Battery installation serves as a necessary requirement to qualify for solar PV incentives. A customer can only get Oncor's residential solar incentives if the customer installs both Solar PV and battery system at the same time.
8. **If I already have a solar PV system installed, can I add a battery system to qualify for Oncor's Solar residential incentives?**
No. Both the solar PV and battery system must be newly installed to qualify for Oncor's residential solar incentives.
9. **Is system size the system size of the solar PV system plus the battery system?**
No, in this program, system size considers only the system size of the solar PV system.

WHAT IF THE SYSTEM IS FOR A COMMERCIAL PROPERTY?

1. **Does my system qualify if it is larger than the max eligibility system size?**
Your installer would have to submit a portion of your entire system size that qualifies (under the max system size limit) and let the Program Manager know that there is more installed that do not qualify to prevent confusing the inspection team.
2. **Does the Energy Storage qualifier affect the Commercial Solar Program?**
No, the Commercial solar program does not require the energy storage qualifier to qualify for Oncor's commercial solar incentives.



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