

ONCOR STAKEHOLDER ENGAGEMENT POLICY

<i>Title:</i>	Stakeholder Engagement
<i>Responsible Officer:</i>	Senior Vice President, Chief Customer Officer & Chief HR Officer
<i>Contact:</i>	Debbie Dennis
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Purpose

As the largest energy delivery company in Texas, Oncor recognizes the continued impact we have on our external stakeholders, and also recognize that these stakeholders impact our own business and operations in turn. With more than 5,700 employees and a service territory that encompasses over 400 communities and 98 counties, proactive and continued stakeholder engagement is critical for understanding and meeting the needs of our customers.

Building synergistic relationships across the service territory and hearing, prioritizing, and integrating stakeholder input where possible protects Oncor's reputation and leads to a more stable and predictable business environment.

Statement of General Applicability: All Oncor Employees

As described below, "stakeholder" is a very broad term, and every Oncor employee may interact with stakeholders from time to time. For example, even a casual conversation with a neighbor about vegetation management or service reliability can be a stakeholder interaction. Therefore, it is important that all employees familiarize themselves with the Company's goals and policies in this area.

Stakeholder engagement ensures that Oncor business objectives have a constructive operating environment. When preparing for and initiating stakeholder engagement, employees are urged to recall Oncor's vision to be the delivery company of choice for all customers and employees. To achieve this vision, we must develop trusted partnerships utilizing the core values that reflect Oncor's philosophy for doing business and interacting with one another: excellence, intensity, ethical conduct, innovation, and respect. It is always important that we treat stakeholders with respect and that we listen carefully to their concerns and requests.

Specific Applications: Stakeholder Engagement in System Event and Infrastructure Project Situations

It is the policy of Oncor to develop and maintain relationships with stakeholders across the service territory while providing strategic points of stakeholder contact for local and state officials and leaders, media, retail electric providers, ERCOT, and escalated customer issues within various geographic areas. Employees with especially stakeholder-sensitive responsibilities should always plan carefully, engage thoughtfully, and be sure to act responsibly. Additionally, it can also be very important to report back on follow-up activities, as appropriate. The following are prime examples of especially critical stakeholder engagements:

- In times of system events or public safety issues, such as during instances of severe weather, many employees will have event-specific stakeholder engagement responsibilities.

- Similarly, for major infrastructure projects, it is critical that Oncor work hard to meet regulatory expectations, and that we strive to identify community and landowner stakeholders, solicit their feedback and concerns, and learn from it. Bear in mind that specific documentation and other requirements can apply to these stakeholder interactions.

The preceding examples will be most relevant to employees within the Stakeholder Operations, Customer Service, Customer Engagement, Government Affairs, Market Relations, and Regulatory teams. However, members of Project Engineering/Design, Right of Way, Construction, Vegetation Management, and other teams may also perform these heightened stakeholder-engagement duties as appropriate.

Governance / Implementation / Compliance

These measures apply to all employees when engaging with company stakeholders and will remain in effect until further notice. At all times, stakeholder interactions are to occur in compliance with relevant laws, regulations, and Company policies.

Definitions / Key Terms

Stakeholders – Stakeholders represent a broad range of interests and perspectives. They may support or oppose our projects or decisions, be influential in the community, hold relevant official positions or simply be affected by our business or decisions in the short or long term. External stakeholders include: customers, community leaders, electric-market participants such as retail electric providers or ERCOT, various interest groups and organizations, elected and government officials, regulators, landowners, suppliers, business partners, lenders, our owners and their shareholders, financial analysts, and the media.