### Oncor Common Transactions and Timelines

**Effective:** 9/2/2023

Refer to 25.214 Tariff for Retail Delivery, Chapter 1: Definitions for the following items:
- AMS Operational Day
- Business Day
- Field Operational Day
- First Available Switch Date (FASD)

#### Standard Meter

<table>
<thead>
<tr>
<th>Transaction Type</th>
<th>Premise</th>
<th>Charge</th>
<th>If Received by</th>
<th>Then Completed</th>
<th>Otherwise Completed</th>
<th>Charge</th>
<th>If Received by</th>
<th>Then Completed</th>
<th>Otherwise Completed</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Move In</strong></td>
<td>Existing/C/Other</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>$129.45</td>
<td>Same as above</td>
<td>Same as above</td>
<td>Same as above</td>
</tr>
<tr>
<td>New Self-Contained</td>
<td>$24.35</td>
<td>On the request date if it's a Business Day</td>
<td>Within 2 Business Days after the Business Day the order is considered received</td>
<td>Same as above</td>
<td>Same as above</td>
<td>$24.35</td>
<td>Same as above</td>
<td>Same as above</td>
<td>Same as above</td>
</tr>
<tr>
<td>New C/T/Other Meter</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>$129.45</td>
<td>Same as above</td>
<td>Same as above</td>
<td>Same as above</td>
</tr>
<tr>
<td><strong>Move Out</strong></td>
<td>All</td>
<td>$0.00</td>
<td>On the request date if it's a Business Day</td>
<td>Within 3 Business Days prior to the request date</td>
<td>Same as above</td>
<td>$0.00</td>
<td>On the request date if it's a Business Day</td>
<td>Within 2 Business Days prior to the request date</td>
<td>Same as above</td>
</tr>
<tr>
<td><strong>Disconnect for Non-Pay</strong></td>
<td>Al meter Saturday</td>
<td>$0.25</td>
<td>3:00 PM on the request date</td>
<td>Within 2 Hours of receipt of request if it's a Business Day</td>
<td>Standard Recomended $24.10</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>Reconnect after Disconnect for Non-Pay</strong></td>
<td>Al meter</td>
<td>$0.35</td>
<td>24/7/365 Within 2 hours of receipt of the request</td>
<td>$0.00</td>
<td>On the next Business Day received</td>
<td>Standard Recomended $24.10</td>
<td>$0.00</td>
<td>On the next Business Day received</td>
<td>Standard Recomended $24.10</td>
</tr>
<tr>
<td><strong>Reconnect following Disconnect for Non-Pay</strong></td>
<td>Al Premium location</td>
<td>Same Day</td>
<td>2:00 PM on the next Business Day</td>
<td>On the day received if the request is received before the close of the next Field Operational Day</td>
<td>Standard Recomended $98.30</td>
<td>Same Day</td>
<td>2:00 PM on the next Business Day</td>
<td>On the next Field Operational Day</td>
<td>Standard Recomended $98.30</td>
</tr>
<tr>
<td><strong>Standard Switch</strong></td>
<td>All</td>
<td>$0.00</td>
<td>By 7:00 PM on the next AMS Operational Day</td>
<td>On the requested date</td>
<td>N/A</td>
<td>$0.00</td>
<td>By 7:00 PM on the AMS Operational Day</td>
<td>On the requested date</td>
<td>AMS-M has the same timelines as Standard Meter</td>
</tr>
<tr>
<td><strong>Self-selected Switch</strong></td>
<td>All</td>
<td>$0.30</td>
<td>By 7:00 PM on the requested AMS Operational Day</td>
<td>On the requested date</td>
<td>AMS-M has the same timelines as Standard Meter</td>
<td>$0.00</td>
<td>By 7:00 PM on the AMS Operational Day</td>
<td>On the requested date</td>
<td>All others, not applicable</td>
</tr>
</tbody>
</table>

#### Non-Standard Meter

Self-Contained, CT Meter, IDE, Mechanical, Non-Metered and AMS-M

### NOTES:

1. This chart attempts to condense the provisions/requirements found in PUC Substantive Rule 25.214 and Oncor’s Tariff for Retail Delivery Service. This chart may not cover all situations and circumstances. To the extent there is a conflict between this chart and either Rule 25.214 or Oncor’s Tariff, the Rule or Tariff will control.
2. The timelines in the chart only apply if required inspections, permits, or other construction has been completed if necessary.

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**Revisions:**
- **5/1/2023:** Revised
- **3/1/2023:** Revised

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**FASD (First Available Switch Date):** The FASD is day zero unless otherwise specified by the Registration Agent.

**AMS-M has the same timelines as Standard Meter:** All others, not applicable

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**Priority Move In for new remises that are to be connected is $182.80 for all categories (see DD12 in section 6.1.2.3, 6.1.3.3, or 6.1.4.3, respectively)**

**Non-disconnects:** 1) Between 5:00 PM and 7:00 AM unless coordinated disconnect between CR and TDSIP. 2) Prior to a holiday or during a weather monitory as per PUCT Rule 25.463